


Charles Cole

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Summary

Bio:

Charles earned a B.S. in Computer Science from Georgia State University in 2012. While studying Web and Database development, Charles worked full-time as the operations manager of a local print shop.

After Graduation, Charles worked for an IT management software company as an associate developer. There he worked directly with customers to map their previous IT infrastructure to a custom deployment of Service-Now.

For 6 years Charles worked as the sole developer at Transportation Specialist's Group building internal and customer facing LAMP web applications to support the business.

For the 3 years since Transportation Specialists Group was purchased by Transportation Insight NTG, Charles has continued to maintain his legacy software while taking on additional roles inside the new company.

When Charles isn't hard at work he enjoys spending time with his fiancé and 2 sons volunteering with Boy Scouts and the PTA. His hobbies include: movies, Netflix, family, food, video games, trading card games, grilling out, 90s music, reddit, HGTV.

Experience

TMS Integration Engineer

Transportation Insight

Sep 2019 - Present (2 years 6 months +)

Charles is responsible for maintaining legacy systems from the Transportation Insight's acquisition of Transportation Specialist's Group. See previous experience for more information. New responsibilities include Zen Desk and ZoHo Desk administration, Jasper Reporting, and customer integrations using flat files, REST and SOAP.

Lead Developer

Transportation Specialist's Group

Jan 2013 - Sep 2019 (6 years 9 months)

Charles works for Transportation Specialist's Group where he maintains all internal and customer facing applications. Including:

Freight Audit Payment System

Load management Application

Customer facing BI tool

Full EDI Suite (210,204,214,997,990,110)

Skills Include: BI Tools, Bitbucket, CENTOS, Confluence, EDI, Git, HTML/CSS, JavaScript, JIRA, Linux, MariaDB, MSSQL, MySQL, PHP, PHPStorm, Project Management, SOAP/WSDL, Source Tree, SQL, Web Development, WHM/cPanel



Web Developer and Technical Consultant

Print Advantage Inc

Dec 2007 - Jun 2012 (4 years 7 months)

Created and Maintained a Successful Web Store

Created Web Sites for Multiple Real Estate Properties

Moved Company Employees to Hosted Email

Reduced Paper Forms and Processes by 50%

Learned many Business Concepts and Practices

Assist and Troubleshoot Computer Problems

Education



Georgia State University

B.S. Computer Science, Computer Science

2007 - 2012

Skills

Web Development • Project Management • PHP • Web Design • JavaScript • HTML • MySQL • EDI • WSDL • Atlassian JIRA